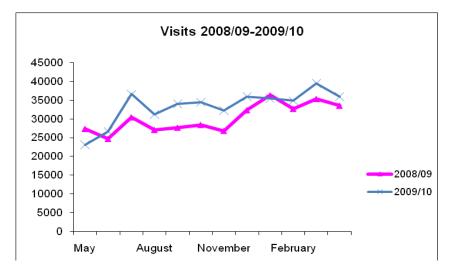
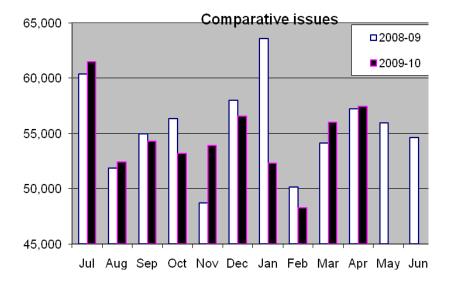
# **STAFF REPORT**

TO:	Community Services Committee
FROM:	Libraries Manager
DATE:	25 May 2010
SUBJECT:	Libraries Manager's Report – RCS10-06-05

TRENDS





The libraries have experienced 37,000 more visits (around 122 per day) this financial year compared to last year. Issues overall are down 1.7% although adjusting for the six day close down at Richmond shows a nil movement. With stock in storage, and noise, dust and fumes at Richmond for most of the year it's a very good outcome.

## HIGHLIGHTS

### **Richmond Building Project**

The Library Management Team are balancing large workloads while we follow up on everything from display rails to security latches to ensure the final product will be aethestically and functionally the best we can achieve. The Richmond Library staff have been maintaining their usual cheerful friendly service in between the concrete cutting, drilling and hammering noises and deserve an accolade for their adaptability and positive attitudes over the length of the project.

Other Council departments have worked well with us in looking at streetscaping and landscaping options, although limited by lack of pre-arranged funds.

The focus is now on the Grand Opening on Saturday 3 July. A Grand Opening design has been created and marketing will include a billboard along the deviation, banners in the library windows, inhouse newssheets, radio ads and notices in Newsline. Some feature pages will highlight areas of the updated building after the Grand Opening, to spread out business.

#### LMS - Library Management System (briefing paper attached)

Along with 23 other library districts, we have signed a Letter of Intent to subscribe to the LSynCNZ consortium following a review of the benefits and risks of 4 different options. The value proposition was vastly better for this option and includes in the core pricing:

- A high level of functionality, both core and Web 2.0 based
- Online customer registration and authentication
- Serials module to handle magazine and newspaper subscriptions automatically
- SMS notifications
- 24/7 systems expertise and technical support
- Statistical package
- One search with weighted results across multiple internal and external local databases
- Project management around data migration and system implementation
- Network access to Council point of access
- Ongoing research and development and implementation of advances
- Server hardware and infrastructure including depreciation and software licenses

Optional components include:

- Middleware that interfaces Council systems with library systems for financial alignment
- Debt management software

- Online payments
- Regional shared services set ups

The subscription does not include:

- Telecommunication costs from the central point out to branches
- Local hardware eg catalogue computers, receipt printers etc
- Telephone messaging (due to toll call boundaries)
- Data migration

The indicative prices are within existing budget, but final prices will depend on membership volume of the consortium. Prices are conservative allowing for a worst case scenario. The letter of intent is not binding and final contracts would be signed or not signed in August.

### GENERAL

Library staff routinely partner with and collaborate with other organisations to increase value to our community.

In March/Aril we:

- Partnered with Nelson Libraries to present lectures to Early Childhood trainees on reading acquisition among young learners, and the types of reading programmes which support it.
- Spoke at the Nelson Reading Association AGM around resources and bibliographies that encourage wider reading.
- Provided staff to act as markers in the National Kids Lit Quiz.
- Marketed the Mapua Literary festival for the Board through our website and other outlets.
- Have begun working with Marlborough to organise the 2011 Childrens & Young Adult Librarians conference (hosted in Blenheim).
- Developed a shared approach to the building of the German collection with Nelson Libraries.
- Spoke at the Positive Ageing forum about Library@yrdoor.
- Met with the group who run the Ancestor's Attic resource library.
- Assisted at the NZPost Children's festival run at Founders Park.
- Liaised with Nelson Public Libraries on children's and young adult programmes.

Catherine Bryham Libraries Manager g:\tara\agendas\community services\2010\june\rcs-10-06-05 libraries manager.doc