# STAFF REPORT

**TO:** Community Services Committee

FROM: Libraries Manager

**DATE:** 24 July 2008

SUBJECT: Libraries Manager Report

# **COMING HOME PROJECT**

I have applied to NZ Community Trust for funding to buy the recording equipment to enable us to participate. We also have some primary source material in the district which we may be able to contribute. We await the funding body's decision.

#### REGIONAL COLLABORATION

# **Top of the South Digital Stories**

This project is moving along. Cathy Vaughan our Information Services Librarian will continue to have major role - directing content development and in an editorial capacity.@web1 will be the web developers. Joy Stephens and Karen Stade will be writing the articles with the project being led by Nicola Harwood at Nelson City Libraries.

### NEWS FROM AROUND THE DISTRICT

### Murchison

- Four class visits.
- Thursday 5 June, Janne cooked breakfast and handed out safety packs for World Environment Day for those who walked or biked to the library.
- Sandy one of the library relievers had an accident and will be off work for at least another month.
- Wendy the other reliever resigned because of other work commitments.

## Takaka

- The new Takaka Library continues to delight customers, visitors and staff.
- A part time library assistant (Maria Williams) has resigned. The planned new halftime position was combined with this vacancy to create a new full time position with a children's and youth focus. This new position has been filled by Doris Sadlowski who has been working for eight years at the Takaka Library in a part time position.
- Continued appreciation of the new library is being expressed by existing customers, new members, visitors and staff. The seating spaces in all areas are continually in use and staff has commented that customers will linger to read and we are observing people who come to the library just to browse while waiting for an appointment.
- Door count and issue statistics are up on June 2007.
- The new Meeting Room was used by six groups this month with several groups now booking ahead for their monthly meetings.
- Storytime is happening for pre-schoolers every Tuesday morning 10.30-11.00 am. The regular sessions are encouraging the group to grow.
- Library in the Community Fresh FM a monthly chat with Paddy Brennan about what's on in the library, new books, what we are reading etc.
- Golden Bay Weekly twice a month I send a selected list of new books with a brief indicator about content.

#### Motueka

- A comprehensive deselection of the stock at Motueka has been undertaken.
- On Saturday 19 July, we changed the entire layout of the Motueka library which has had an extremely positive effect – improving the appearance of the library. Long straight rows of books leading from a spacious area at the front and leading to the windows at the side and back give the library a sense of space and light. Areas of seating have been created with the new layout and a much larger space has been given to the Young Adults area.
- Furniture and library fittings have been ordered and should be arriving this week.
- Painting will be undertaken in the near future.

- The purchase of the furniture and fittings has been funded by a bequest to the library.
- Alongside this work the normal range of services carried on with 13 storytimes and visits to schools undertaken as well as 27 visits to housebound customers.

#### Richmond

- Children's services: Lucy has been extremely busy with programming inside the library as well as outreach. She has conducted 10 sessions in the library or in preschools in the area. Also, Lucy was invited as a guest at Ranzau School's Parent Literacy Evening (June 25) to promote Tasman District Library's Children's services. Children's services staff from around the district have undertaken two professional development training sessions and have been working on collaborative ideas with Nelson and Marlborough libraries.
- Customer Services: There has been a lot of interest in the library from residents of Nelson – particularly Stoke subsequent to the news of the reciprocal borrowing.
- The number of new borrowers is trending upwards with 267 new borrowers in the first fortnight of July.
- Some Year end figures: 634, 802 items were borrowed this financial year an average of 14 items for every resident of the district or 24 items for every registered borrower. This is about the same as last year.
- Transactions via the website are up 7% this year.
- Planning work for the refurbishment of Richmond library will get underway on 28 July.

### TDC LIBRARIES STATISTICS

## Children's Services- May

Richmond 6 Visits to schools,

Motueka 8 visits to schools, preschools, 1 holiday programme, 4 story

times

Takaka 9 visits from schools, 2 holiday programmes, weekly story

time sessions

Murchison 4 visits from schools, 1 story time session.

Lucy and Cathy prepared and delivered an information literacy lesson to 2 classes from Murchison High school at the Murchison Library

# Takaka Library usage

Foot Traffic

April '08 saw an increase of 26% on April '07. May '08 saw an increase of 15% on May '07.

Issues

April '08 saw an increase of 27% on April '07.

May '08 saw an increase of 17% on May '07.

# LIBRARY STATISTICS

# **Visitors to the library**

|          | Jan 2008 | Feb 2008 | March 2008 | April 2008 | May 2008 |
|----------|----------|----------|------------|------------|----------|
| Total    | 32,675   | 24,097   | 24,717     | 28,098     | 27,070   |
| Richmond | 16,483   | 11,932   | 12,541     | 14,385     | 13086    |
| Motueka  | 8,442    | 6,903    | 7,137      | 7, 752     | 7,750    |
| Takaka   | 7,750    | 5,262    | 5,039      | 5,961      | 6,234    |

# Transactions via the website

| Month    | Number |
|----------|--------|
| May      | 1243   |
| April    | 1151   |
| March    | 1272   |
| February | 1022   |
| January  | 1505   |

# Value added services

|                       | May 2008   |           | April       | 2008        | Marc       | ch 2008     |
|-----------------------|------------|-----------|-------------|-------------|------------|-------------|
| Reference<br>Queries  | 1303       |           | 1442        |             | 1243       | }           |
| Interlibrary<br>loans | 98 borrowe | d/28 lent | 116<br>lent | borrowed/37 | 69<br>lent | borrowed/26 |
| Housebound            | Richmond   | 12        | 12          |             | 12         |             |
| visits                | Motueka    | 18        | 24          |             | 31         |             |

# **Visits to the Library Website**

| December | 6528  |
|----------|-------|
| January  | 7334  |
| February | 5400  |
| March    | 8734  |
| April    | 12877 |
| May      | 9996  |

# **New Library Members**

| May      | 251 |
|----------|-----|
| April    | 259 |
| March    | 221 |
| February | 188 |
| January  | 212 |

## Libraries to get free broadband

Edition: 1, Section: NEWS--NATIONAL, pg. 10

Sean GILLESPIE

FREE broadband internet is to be made available at Southland District Council libraries from June

The government initiative, known as **Aotearoa People's Network**, is a collaborative effort between the council libraries and the National Library of New Zealand.

National Library deputy chief executive Sue Sutherland said the aim was to have all public libraries connected to the internet so all New Zealanders could benefit from accessing and experiencing digital content. "We're also seeing library customers use the service in lots of different ways: from researching family histories to catching up on social *network* services like Bebo." Free broadband is to be available from June at libraries in Winton, Te Anau, Riverton, Otautau, Lumsden, Wyndham and possibly Stewart Island. Libraries in Invercargill and others in Southland and Central Otago are yet to apply for the service.

The project is funded mainly by the Government's Community Partnership Fund and the National Library of New Zealand.

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#### Title:

Hi-tech initiative Press, The, Apr 15, 2008

#### Hi-tech initiative

SOUTH ISLAND DIGEST

RANGIORA -- Libraries in the Hurunui, Waimakariri and Selwyn districts have joined the **Aotearoa People's Network**, which offers free internet resources, computers and training. The **network** provides high-speed internet and local and central government information.

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#### Title:

Libraries netting international chat set By: EVANS, Ryan, Taranaki Daily News, Mar 29, 2008

## Libraries netting international chat set

#### Edition: 1. Section: NEWS--NATIONAL, pg. 03

Ryan EVANS

FREE international video telephone calls are now a reality in North Taranaki libraries.

And the computers providing access to the digital world, including broadband Internet and Skype, are proving a hit with library-goers.

Skype is a computer programme which allows free international video calls, as long as the person on the other end of the line also has Skype.

The 26 computers were installed around the district last month during the roll-out of the Aotearoa New Zealand *People's Network*.

Puke Ariki has 10 computers, the rest are in the Oakura, Bell Block, Inglewood, Waitara and Urenui public libraries. New Plymouth District Council team leader community library services Judy Thompson says the computers are being highly used by people young and old.

"It's been very well taken up by the public. In the community libraries they are very popular.

"We've got older people, mums with children and children on their own.

"It's great to see."

Mrs Thompson says she thinks the new computers are particularly popular in the smaller towns because of their broadband Internet capability, often difficult or impossible to get hold of in rural areas.

"Another factor is that people who don't have Internet at all can come in and use use them.

"There's still quite a lot of those."

Taranaki was one of the first regions to be involved in the *People's Network*, funded by the Community Partnership Fund and the National Library of New Zealand, along with Wairarapa, the West Coast, Canterbury and Kawerau.

National Library programme leader John Truesdale says the *network's* aim is to have every public library in New Zealand connected to the Internet

"New Zealanders from all communities, both large and small, will be able to benefit by creating, accessing and experiencing digital content," he says.

"With the **people's network** in place, libraries are set to become a hub for the next digital wave, catering to patrons who are tech-savvy as well as giving those who are not yet familiar with the online world an opportunity to participate."

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### L Oldham

# Libraries Manager

http://tdctoday:82/shared documents/meetings/council/committees committee/reports/2008/rcs080731 report libraries manager.doc